



Devon and Cornwall Police and Crime Panel

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DEVON AND CORNWALL POLICE AND CRIME PANEL

Friday 1 July 2016

10.30 am

Council House (Next to the Civic Centre), Plymouth

Members:

Councillors Barker (Teignbridge District Council), Councillor Batters (Cornwall Council), Geoff Brown (Cornwall Council), Boundy (Torridge District Council), Councillor Croad (Devon County Council), Philippa Davey (Plymouth City Council), Excell (Torbay Council), Greenslade (substitute for Mathews) (North Devon District Council), Martin (Cornwall Council), Moulson (Isles of Scilly), Mrs Pengelly (Plymouth City Council), Saltern (South Hams District Council), Sanders (West Devon District Council), Mrs Squires (Mid Devon District Council), Sutton (Exeter City Council), Toms (Cornwall Council), Watson (Cornwall Council) and Wright (East Devon District Council).

Independent Members:

Yvonne Atkinson (Devon) and Sarah Wakfer (Cornwall and Isles of Scilly).

Members are invited to attend the above meeting to consider the items of business overleaf.

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DEVON AND CORNWALL POLICE AND CRIME PANEL

1. **Appointment of Chair of the Devon and Cornwall Police and Crime Panel**

The Panel will elect a Chair of the Devon and Cornwall Police and Crime Panel.

2. **Appointment of Vice Chair of the Devon and Cornwall Police and Crime Panel**

The Panel will elect a Vice Chair of the Devon and Cornwall Police and Crime Panel.

3. **Apologies**

To receive apologies for non-attendance submitted by members.

4. **Minutes** **(Pages 1 - 18)**

To sign and confirm as a correct record the minutes of the meeting held on 15 April 2016 and the extraordinary meeting held on 27 May 2016.

5. **Declarations of Interest**

Members will be asked to make any declaration of interest in respect of items on this agenda.

6. **Public Questions**

To receive questions from (and provide answers to) members of the public that are relevant to the panel's functions.

Questions should be no longer than 100 words and sent to Democratic Support, Plymouth City Council, Floor 3, Ballard House, West Hoe Road, Plymouth, PL1 3BJ or democratic.support@plymouth.gov.uk. Questions must be received at least 5 complete working days before the meeting.

7. **Police and Crime Plan** **(Pages 19 - 26)**

The Panel will review the new Police and Crime Commissioner's Police and Crime Plan.

8. **Estates Programme** **(Pages 27 - 32)**

The Panel will receive an update on the Estates programme.

9. **Strategic Alliance** **(Pages 33 - 36)**

The Panel will receive a progress report on the Strategic Alliance work with Dorset Police.

10. Police and Crime Commissioner's Performance Report (Pages 37 - 40)

The Panel will receive an update from the Police and Crime Commissioner in respect of performance against objectives and performance measures in the Police and Crime Plan.

11. Police and Crime Commissioner's Update Report (Pages 41 - 44)

The Police and Crime Commissioner has provided the Panel with his regular report regarding the activities and decisions she has made since the last Police and Crime Panel meeting.

12. Report from the Office of the Police and Crime Commissioner in respect of any non-criminal complaints about the Police and Crime Commissioner (Pages 45 - 46)

Members will consider the report and, after due consideration, agree the resolutions by the Chief Executive of the Office of the Police and Crime Commissioner.

13. Future meeting dates

The following are the scheduled meeting dates for the municipal year 2016 -17 –

- 7 October 2016
- 9 December 2016
- 3 February 2017 (Precept meeting)
- 17 February 2017 (only activated if Precept veto'd)
- 7 April 2017

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Devon and Cornwall Police and Crime Panel

Friday 15 April 2016

Present:

Councillor Croad, in the Chair.

Councillor Batters, Vice Chair.

Councillors Brown, Philippa Davey, Excell, Mathews, Mrs Pengelly, Saltern, Toms, Watson and Wright.

Independent Representatives: Yvonne Atkinson.

Apologies for absence: Councillors Boundy, Martin, Moulson, Sutton and Sarah Wafker.

Also in attendance: Chief Superintendent Paul Davies (Devon and Cornwall Police), Jo Heather (Democratic and Governance Officer, Cornwall Council), Tony Hogg (Devon and Cornwall Police and Crime Commissioner), Ross Jago (Performance and Research Officer, Plymouth City Council), Superintendent Matt Lawler (Devon and Cornwall Police), Andrew White (OPCC Chief Executive and Monitoring Officer) and Lynn Young (Democratic Support Officer).

The meeting started at 10.30 am and finished at 2.18 pm.

Note: At a future meeting, the Panel will consider the accuracy of these draft minutes, so they may be subject to change. Please check the minutes of that meeting to confirm whether these minutes have been amended.

57. **Minutes**

Agreed the minutes of the meeting held on 5 February 2016.

58. **Declarations of interest**

There were no declarations of interest made by members in respect of items under discussion at this meeting.

59. **Public questions**

There were no questions from members of the public.

60. **The Police and Crime Commissioner's response to Panel recommendations on the proposed level of precept and refresh of the Police and Crime Plan**

Further to consideration and acceptance of the Police and Crime Commissioner's (PCC) proposed level of precept at its meeting on 5 February 2016, the panel considered the report which had been produced arising from its findings and

recommendations at that meeting, together with the PCC's response dated 17 February 2016.

The report covered –

- future reductions to police workforce
- Strategic Alliance with Dorset
- office move
- estates
- income generation and grant maximisation
- regional collaboration
- reserves

In response to questions, Members were advised that –

- (a) the office move to Middlemoor HQ was reversible – but at a cost – as the contract had been signed and work on the project had already commenced;
- (b) the policy on rural policing was a decision that would be made by the Chief Constable;
- (c) the OPCC Chief Executive and Monitoring Officer was responsible for the Force estate, and encouraged suggestions from interested parties on their future use.

The Panel noted the report.

61. **Update from Neighbourhood Watch select committee review**

The Police and Crime Commissioner (PCC) submitted an update from the Neighbourhood Watch Select Committee Review.

Highlights of the report included –

- (a) following a request from the PCC to the Chief Constable, 10 Neighbourhood Policing Principles had been established;
- (b) Police Community Support Officers (PCSOs) had a primary role in supporting and developing Neighbourhood Watch schemes;
- (c) volunteering remained a challenge, although this particular issue was being addressed through a new approach across the region.

In response to questions, Members were advised that –

- (d) a greater focus on 'hidden harms' (such as domestic violence and hate crime) was needed, and it was recognised that this term was not descriptive enough;
- (e) the 101 service remained an important issue, and members of the public

needed to be given the opportunity to contact the Police by various methods, including the use of technology, such as e-mail or Twitter;

- (f) the pilot role of Police Community Management Officer (PCMO) would be a non-uniformed [member of Police staff] role to look at the challenges in the local community, and would be an enhancement to neighbourhood policing. A small number of staff had been selected and the pilot would commence in 10 areas this year;
- (g) it was acknowledged that it had been an ill-advised decision for the PCMO job specification to have been included in the agenda pack at this stage;
- (h) an effort would be made to ensure that future reports did not include excessive use of acronyms and abbreviations. For the members' reference, the following acronyms were explained –
 - NIM – National Intelligence Model
 - TTTCG – Tactical Tasking Co-ordinating Group
 - TIMS – Tactical Intervention Meeting

The Panel noted the report.

62. **Citizens in Policing**

The Panel received a presentation from Superintendent Matt Lawler which set out details of the Citizens in Policing Strategy 2016 – 2019 as contained in the attached –



OPCC Crime Panel
CiP Strategy present:

A document entitled 'Devon and Cornwall Citizens in Policing Strategy 2016 – 2019' was circulated to the Panel to be read in conjunction with the presentation.

In response to questions, Members were advised that –

- (a) the force needed to interact with existing volunteer organisations to identify how to improve their working relationships;
- (b) integration of the regular and special constabularies was a strategic aim of the force;
- (c) it was important that the regular and special constabularies received identical training and worked together;
- (d) the value of the special constabulary and other Police volunteers needed to be recognised.

The Panel noted the presentation.

63. **Strategic Alliance with Dorset**

Andrew White (OPCC Chief Executive and Monitoring Officer) reported on the strategic alliance with Dorset.

Highlights of the report included –

- (a) the alliance involved 32 business areas with the potential to make a minimum saving of £12m across the two forces (with any costs incurred split 70/30 between Devon & Cornwall/Dorset, unless specific circumstances dictated a variance);
- (b) the business case for Estates included Devon, Dorset and Somerset Fire and Rescue Service (DDSFRS) in addition to the two force areas;
- (c) Dorset had been chosen as the preferred force as a partner for an alliance, as although they were different sizes, they were a good match and fit with regards to the area they covered – urban, rural and coastal;
- (d) collaboration across police forces was closely controlled by statute, and for any collaboration to move forward all Chief Constables and PCCs [of the relevant forces] needed to come to an agreement;
- (e) 12/13 business cases would be launched over the summer.

In response to questions, members were advised –

- (f) a comprehensive report would be submitted to the Panel when a number of business cases had been implemented and savings could be demonstrated;
- (g) there was the possibility of redundancies as a result of the alliance, although it was hoped that some staff would take advantage of redeployment opportunities available to them;
- (h) the redundancy budget was held by the two PCCs. It was acknowledged that although there would be an associated cost for any redundancies, there would still be a saving which would largely be re-invested in emerging policing priorities and local policing.

The Panel noted the report.

64. **Workforce plan**

The Panel received a presentation from Chief Superintendent Paul Davies which gave details on Workforce Planning – Long and Short Term as contained in the attached –



PCP WFP PP 1.pptx

In response to questions, Members were advised –

- (a) there had been an uplift in the number of firearms officers in the force following the terrorist attack in Paris;
- (b) the Chief Constable had been released from his obligation to maintain the Force at above 3000 since the budget pressure of last year.

The Panel noted the report.

65. **Police and Crime Commissioner's performance report**

The Police and Crime Commissioner submitted an update on the performance measures set out in the Police and Crime Plan 2014 – 17.

Highlights of the report included -

- (a) Devon and Cornwall Police showed a considerably stronger downwards trend for victim based crime compared to the national trend and the force were now currently ranked as 2nd nationally;
- (b) there had been an increase in the number of reported incidents of domestic abuse, however this had now levelled off;
- (c) recorded rape and sexual assault offences had seen a 40% rise, although the actual annual rise was 20%, which was below the national average;
- (d) the figure for violence with injury was not reducing and violent incidents involving dogs accounted for some of this increase;
- (e) the figure for violence without injury had increased significantly and some of this was due to the increase in the use of social media;
- (f) public confidence in the force was increasing, and the force was now ranked top in the country.

In response to questions, members were advised that –

- (g) problems continued with the 2 different computer systems used by the force (UNIFY and NICHE), and a decision would be made on their future use;
- (h) coercive and controlling behaviour was now a recognised domestic abuse offence;
- (i) all crimes in the Devon and Cornwall Police force area were 'tagged' to indicate whether alcohol was a contributing factor. This was a force specific activity introduced by the present PCC;
- (j) the new PCC would decide what areas of crime to include in future reports.

The Panel received a presentation from Andrew White (OPCC Chief Executive and Monitoring Officer) which detailed a progress report on the I01 service as contained in the attached –



160414 PCP Pres on
101.pptx

In response to questions, Members were advised that –

- (k) the workload of the Force Enquiry Centre (FEC) had been re-distributed to ensure resources were in place to respond to telephone calls;
- (l) members of the public were being encouraged to use the I01 service, although it was recognised that members of the public had lost confidence in the service.

The Panel noted the report and presentation.

66. **Police and Crime Commissioner's update report**

The Police and Crime Commissioner submitted an update reporting on the activities of the Police and Crime Commissioner and progress made in delivering the Police and Crime Plan since the last meeting in February 2016.

Members were advised that there were no particular issues to highlight.

In response to a question, Members were advised that –

- (a) delivery of the 'Drinkaware Club Hosts Pilot' in Torbay, Truro, Exeter and Plymouth was a six month trial, and positive responses had been received, both from the industry and the venues involved. A full evaluation of the scheme would be available at the end of the summer.

The Panel noted the report.

67. **Report from the Office of the Police and Crime Commissioner regarding non-criminal complaints against the Police and Crime Commissioner**

The Panel noted that one complaint had been received during the period 14 January 2016 – 29 March 2016.

68. **End of the Police And Crime Commissioner's term of office**

Jo Heather (Democratic and Governance, Cornwall Council) and Ross Jago (Performance and Research Officer, Plymouth City Council) provided the Panel with a report on the end of term of office of the Police and Crime Commissioner, which covered the following –

- introduction
- background
- current adopted and established methods of working
- special statutory functions undertaken
- other work undertaken
- outstanding work plan items for the 2015/16 municipal year
- work plan items for the 2016/17 municipal year and the new PCC
- assistance and support to the PCP
- use of Home Office funding
- future panel support
- conclusions
- recommendations

further details of which can be found in the attached report -



PCP End of Term
report 150416.doc

Ross Jago reminded members that suggestions for the workplan could be forwarded direct to him.

The Police and Crime Commissioner reminded members that the new PCC had up to one year - or as soon as practicable - in which to provide a new Police and Crime Plan. He intended to provide the new PCC with a comprehensive handover and hoped that the new PCC would focus on a range of important issues, including supporting the Victim Support Unit and challenging the funding formula.

Members were advised that it was important for the new PCC to engage with the public, and inform them of the depth and breadth of policing.

The Panel -

- (1) noted the report;
- (2) agreed the current adopted and established methods of working as the basis of the preferred way forward for the new Police and Crime Commissioner's term of office;
- (3) requested that the host authority provides the new Police and Crime Commissioner with a copy of this report and any recommendations resulting from its review;
- (4) noted the budget update for 2015/16;
- (5) delegated to the lead officer in consultation with the Chair and Vice Chair the preparation of a development programme for panel members.

69. **POLICE AND CRIME PANEL WORKPLAN**

Ross Jago (Performance and Research Officer, Plymouth City Council) discussed the workplan with the Panel.

He advised that there were a number of items that remained on the workplan from this municipal year which would be transferred over to the workplan for the forthcoming municipal year, as indicated below –

- Strategic Alliance with Dorset (including criteria for which business cases are assessed)
- Estates strategy
- Neighbourhood policing/PCMO
- Citizens in policing project

Members were advised that in view of the forthcoming Police and Crime Commissioner election, it would be prudent to revisit the workplan in the new municipal year as it was possible that the new PCC would have a different set of priorities to the current PCC.

70. **FUTURE MEETING DATES**

Future meeting dates were confirmed as –

- 1 July 2016
- 7 October 2016
- 9 December 2016
- 3 February 2017 (Precept meeting)
- 17 February 2017 (only activated if Precept veto'd)
- 7 April 2017

Under this agenda item, the Chair expressed his thanks to Tony Hogg at this, his last meeting of the Police and Crime Panel, for his attendance at meetings and his co-operation since his term of office commenced, and for laying a decent base for his successor.

In response, Tony Hogg expressed his thanks to the Chair for chairing the Police and Crime Panel, and for the panel's support over his term of office, for the scrutiny role offered by the panel, and in particular for the level of support offered to him following the possibility of holding a referendum in 2015. He also thanked Andrew White and the OPCC team.

He reflected on the many achievements and successes of the PCC (which had been reported in the press) and conveyed his frustration at the number of issues currently on hold due to the forthcoming PCC elections. He considered that policing had benefitted from the oversight of the PCCs – by holding the police to account and providing support.

Finally, he advised that he would miss the job, but considered it was the best decision for him and his family. He asked that the panel support the forthcoming PCC election as it was important to elect the right person to this role.

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Devon and Cornwall Police and Crime Panel

Friday 27 May 2016

PRESENT:

Councillor Croad, in the Chair.

Councillor Batters, Vice Chair.

Councillors Barker, Boundy, Brown, Philippa Davey, Martin, Mrs Pengelly, Saltern, Sanders, Squires, Sutton, Toms, Watson and Wright.

Independent Representatives: Sarah Wakfer.

Apologies for absence: Councillors Excell, Mathews and Moulson.
Yvonne Atkinson, Independent Representative.

Also in attendance: Alison Hernandez (Devon and Cornwall Police and Crime Commissioner), Ross Jago (Performance and Research Officer, Plymouth City Council Council), Andrew White (OPCC Chief Executive and Monitoring Officer) and Lynn Young (Democratic Support Officer).

The meeting started at 10.31 am and finished at 12.03 pm.

Note: At a future meeting, the Panel will consider the accuracy of these draft minutes, so they may be subject to change. Please check the minutes of that meeting to confirm whether these minutes have been amended.

Purpose of the extraordinary general meeting

The Chair thanked members for attending this Extraordinary Meeting of the Police and Crime Panel.

This meeting has been called by four members of the Panel through the process outlined in the Police and Crime Panel Rules of Procedure.

The purpose of the meeting is to discuss the discharge of functions by the Police and Crime Commissioner while a police investigation, to which she is linked, is underway.

In summary for members benefit, the functions of the Police and Crime Commissioner in the Police Reform and Social Responsibility Act (2011) are to –

- secure an efficient and effective police for their area;
- appoint the Chief Constable, hold them to account for running the force, and if necessary dismiss them;
- set the police and crime objectives for their area through a police and crime plan
- set the force budget and determine the local precept

- contribute to the national and international policing capabilities set out by the Home Secretary; and
- bring together community safety and criminal justice partners, to make sure local priorities are joined up.

The Chair reminded members of the Panel at this stage that they will not be discussing the allegations against the Commissioner. They are both beyond the remit of this Panel and any discussion of specific allegations could prejudice ongoing investigations.

The Chair will interrupt and close down debate if he considers that members are creeping beyond the Panel's remit.

He reminded members that this meeting is being webcast. The discussion will be available for up to a year following this meeting.

Following time for public questions the meeting will move to the main agenda item. The members who called the meeting will be given time to explain their concerns to the rest of the Panel and time for the Commissioner to respond before the meeting moves to a question and answer session.

1. **Declarations of interest**

There were no declarations of interest made by members in respect of items under discussion at this meeting.

2. **Public questions**

Four questions had been received from three members of the public. Mr Terry Deans and Mr Chris Elliott attended the meeting to put their questions and Councillor Croad (Chair) responded as follows (a copy of the responses had been sent to the questioners in advance of the meeting) –

Question by Mr Terry Deans
I understand that employees of the CJS (Police officers etc..) are suspended, pending outcomes of any investigation regarding any alleged 'misbehaviour'. Recently, high profile examples of this have occurred in political parties regarding investigations of alleged antisemitic comments. 'Suspension pending investigation' is standard practice throughout professional bodies. The integrity of the PCC is being widely questioned in local, national and social media and this undermines police and public confidence in the PCC's ability to discharge her duties. In respect of these points here, I would like to ask why Alison Hernandez seems to be exempt from this regulation?
Response by Councillor Croad (Chair)
The Panel is unable to make comment on the disciplinary procedures of organisations or political parties external to the Office of the Devon, Cornwall and Isles of Scilly Police and Crime Commissioner as they fall outside of the functions of the panel.

Regarding suspension of a Police and Crime Commissioner, regulations relating to the conduct of the Police and Crime Commissioner are laid down in the Police Reform and Social Responsibility Act 2011 (Chapter 4, Section 30-31 and Schedule 7) and The Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012.

The panel has the power to suspend the Police and Crime Commissioner if it appears to the panel that the Commissioner has been charged in the United Kingdom or Isle of Man with an offence which carries a maximum term of imprisonment exceeding two years.

Regarding alleged matters of conduct, the Panel has delegated the handling of complaints to the Office of the Police and Crime Commissioner (OPCC).

The OPCC have made a referral to the Independent Police Complaints Commission regarding alleged matters of conduct, this referral has been made in full consultation with the Chair of the Police and Crime Panel, Councillor Roger Croad and is in line with statutory process.

The referral relates to allegations about election expenses and potential breaches of electoral law on expenses in the Torbay constituency during the 2015 general Election campaign, where Alison Hernandez was the election agent for the Conservative candidate. In any instance where there is a potential serious conduct issue regarding a serving Police and Crime Commissioner the matter must be referred to the IPCC.

Question by Mr Chris Elliott

Alison Hernandez was sworn in as PCC while implicated in a criminal investigation that could lead to her being debarred from public office. Does the Panel believe that the public should have confidence in Ms Hernandez while her previous conduct is being examined in this way?

Response by Councillor Croad (Chair)

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This extraordinary meeting has been called by members to scrutinise and review the decision taken by the Police & Crime Commissioner to proceed with her swearing in, and continuing discharge of Commissioner functions, whilst she is linked to an ongoing police investigation.

Question 2 by Mr Chris Elliott

The day before Ms Hernandez took office it was announced that West Mercia Police had agreed to a request by Chief Constable Sawyer to carry out an independent investigation into the improper electoral campaign spending allegations which involve Ms Hernandez. The next day when asked about it on BBC TV Ms Hernandez said “the whole thing is political” and nothing but a “storm in a teacup”. Do the panel agree that these comments are incompatible with her oath?

Response by Councillor Croad (Chair)

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This extraordinary meeting has been called by members to scrutinise and review the decision taken by the Police & Crime Commissioner to proceed with her swearing in, and continuing discharge of Commissioner functions, whilst she is linked to an ongoing police investigation.

Question by Ruth Wilson

How can the public have confidence in the Commissioner’s ability to carry out her role with integrity, when she is currently under investigation for election fraud? Any other professional in this situation would be suspended. Why has Ms Hernandez been exempt from this most basic standard of public service? How will the panel ensure that public confidence in this post is not fatally compromised by the unwillingness of the postholder to stand down during the course of the police investigation into election fraud in Torbay?

Response by Councillor Croad (Chair)

Regarding alleged matters of conduct, the Panel has delegated the handling of complaints to the Office of the Police and Crime Commissioner (OPCC).

The OPCC have made a referral to the Independent Police Complaints Commission

regarding alleged matters of conduct, this referral has been made in full consultation with the Chair of the Police and Crime Panel, Councillor Roger Croad and is in line with statutory process.

The referral relates to allegations about election expenses and potential breaches of electoral law on expenses in the Torbay constituency during the 2015 general Election campaign, where Alison Hernandez was the election agent for the Conservative candidate. In any instance where there is a potential serious conduct issue regarding a serving Police and Crime Commissioner the matter must be referred to the IPCC.

This extraordinary meeting has been called by members to scrutinise and review the decision taken by the Police & Crime Commissioner to proceed with her swearing in, and continuing discharge of Commissioner functions, whilst she is linked to an ongoing police investigation.

3. **Discharge of the functions of the Police and Crime Commissioner**

The Chair gave the four members of the Panel who requested this meeting the opportunity to ask their questions –

‘The code of conduct under which we all operate is based on the Nolan Principles of Public Life. It stresses the fact that public perception of our behaviour is all important. Do you therefore think it would have been better for you to have waited until you had been cleared by the investigation before taking up office?’

(Councillor Watson)

‘In hindsight would it have been prudent to discuss this issue with the Police and Crime Panel prior to the public referral to enable us to best support you in your role?’

(Councillor Brown)

‘Does this mean that any member of the Devon and Cornwall Force and your office, any of them who may be the subject of future investigations, will be allowed the same leniency as you have exhibited here, and not be required to be removed from duty or suspended during their period of investigation, and also what your comments might be in relation to recent comments made by the Police Federation on behalf of the Police?’

(Councillor Batters)

‘Your predecessor in the role of Police and Crime Commissioner, Tony Hogg, I think it’s fair to say took up the role at a time when there was very little public appetite for the role – election turnout in the order of 15% I seem to remember - and certainly very little knowledge of it. During the course of his term of office he worked very hard and in his own words he says he believes that he built up the trust and confidence of the public in the Office of the Police and Crime Commissioner and I would add to that he did that largely in a non-political way. He has recently said in an interview that he believes that your recent action have pretty much destroyed in

24 hours all that good work over the previous 4 years. Would you agree with his statement?’

(Councillor Sutton)

Alison Hernandez (Police and Crime Commissioner) and Andrew White (OPCC Chief Executive and Monitoring Officer) were available to answer the Panel’s questions and address their concerns.

Members were advised that –

- (a) the Police and Crime Commissioner (PCC) -
 - was aware of, and followed, the Nolan Principles of Public Life;
 - was not aware of any negative feedback from members of the public;
 - had gained a lot of public support since being elected;
 - had met with the previous PCC, Tony Hogg, and had his full support;
- (b) the OPCC Chief Executive and Monitoring Officer had made the referral to the IPCC. It was standard practice to refer any allegations against a PCC to the IPCC and this decision had been taken after consultation with the Chair. *(members were reminded that responsibility for non-criminal complaints had been delegated to the OPCC Chief Executive and Monitoring Officer).* Arrangements had been made for an investigation to be conducted by another police force;
- (c) there was no automatic suspension or the need to stand aside when any conduct matter [of a PCC] was being considered and each case was considered individually.

The other Panel members were given the opportunity to ask further questions, and the responses to these are summarised below –

- (d) the PCC intended to review police station closures and look at local policing – both of these issues would be included in the Police and Crime Plan – a draft of which would be available at the July meeting;
- (e) the PCC appreciated the public concerns surrounding the allegation, and had received a great deal of support from members of the public;
- (f) the PCC worked well with the OPCC staff and had a good working relationship with the Chief Constable. She was in the process of visiting police stations and meeting with staff.

The Chair adjourned the meeting at 11.23 am for the Panel to consider their action.

4. **Re-convened meeting**

The Panel re-convened at 12 noon.

The Chair's proposal that –

- (1) the Panel noted that whilst the Commissioner is subject to allegations she has not been charged with a criminal offence;
- (2) it is the opinion of the Panel that the functions of the Police and Crime Commissioner as laid out in the Police Reform and Social Responsibility Act 2011, are able to be discharged by the elected Devon and Cornwall Police and Crime Commissioner;
- (3) Panel members and the public have concerns that the Police and Crime Commissioner has made public comments which could be deemed political in nature. It is the opinion of the Panel that this is not commensurate with the independent role of a Police and Crime Commissioner and the Commissioner should refrain from making any such statements in the future;
- (4) the Office of the Police and Crime Commissioner, as delegated by the Police and Crime Panel has referred a complaint regarding conduct to the Independent Police Complaints Commission. As such the Panel has fulfilled its statutory obligations;
- (5) the Panel will continue to scrutinise the decisions made by the Police and Crime Commissioner in connection with the discharge of the functions of that role, until such time that the outcomes of ongoing investigations are known.

seconded by Councillor Wright, was agreed unanimously (16 members present out of 20).

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**Police and Crime Panel Meeting
1 July 2016
Report of the Police and Crime Commissioner**

DEVELOPMENT OF THE POLICE AND CRIME PLAN 2016-2020

Introduction

The development of my future Police and Crime Plan for Devon and Cornwall and the Isles of Scilly has been a major focus of my work since taking office on 12th May 2016. I have been working closely with my team and with the Chief Constable and have been seeking informal views from the wide range of partners and the public that I have met over the past month.

During the election campaign I set out a clear set of priorities for the future. In particular I made 5 key pledges and these remain a core part of my thinking for the Police and Crime Plan.

My Five Pledges were:

- To work with the Government to get the best funding deal for policing in Devon and Cornwall and the Isles of Scilly
- To put policing at the heart of our communities both on the streets and online by working with the other emergency services to greater effect
- To support those affected by crime: victims, witnesses and the most vulnerable in our community
- To improve crime reporting by the public, especially through 101
- To review police station closures

Over the summer I will be consulting extensively with the public and partners in a range of ways to hear their views on priorities for my Police and Crime Plan for the next four years. My plans for doing so are set out later in this paper.

I want to build on some of the good work done by my predecessor – in areas like victim care and to drive forward innovation and service improvement.

I intend to bring my draft Police and Crime Plan to the October Panel meeting for formal views

My approach to the Police and Crime Plan 2016-2020

In developing initial proposals for my Police and Crime Plan I am driven by four key principles :

- That we must work together to keep the people of Devon and Cornwall and the Isles of Scilly safe – and ensure in particular, that we protect and support the most vulnerable people
- That everyone has a part to play in keeping their community safe – we need to encourage the public and wider community to work alongside us to keep people safe
- That we must recognise that in order to effectively tackle crime – we must look at the victim, the offender and the location – and take steps in all three areas
- That we focus on delivering quality, connected, services to our communities – spending public money wisely and in ways that will have a real impact

I am fully supportive of the Police Mission.

“We detect and prevent harm; protect the vulnerable and reduce crime. We work together as one team to safeguard communities and neighbourhoods. We are sustainable and resilient and provide a high quality service to the public. We act in accordance with the National Code of Ethics and our Force standards of behaviour” **Shaun Sawyer, Chief Constable**

It is right that we focus on protecting those most at risk of harm and so we must prioritise work on safeguarding. Such an approach is also fully in line with the evidence presented nationally and in the Peninsula Strategic Assessment and local assessments. I will act, commission, scrutinise and campaign to ensure we provide a high quality and proactive response to domestic abuse, sexual violence, hate crime, modern slavery and child abuse, including child sexual exploitation and abuse of the elderly and to help us deal with some of the challenges we face in our communities as a result of mental ill health. We must innovate, invest and learn from others. We must also ensure that our over-riding focus is on the ‘person’ not the ‘process’.

I do understand the very real concerns of the public – many of whom I spoke to on the campaign trail whose lives and emotional wellbeing were being affected by other crimes and issues like anti social behaviour. Issues regarding police accessibility were also frequently raised – with many people feeling disconnected from policing and worried that they would not be able to report matters easily. I will be looking through this Plan to put in place real and tangible actions that can help to tackle these issues. I must be clear though, that in areas like anti social behaviour the answer will not always lie with a police response - we need to work with partners, the third sector and the public. As Police and Crime Commissioner I see my role as working across this broad spectrum and I want to talk with partners and the public as part of this consultation to consider what our options might be.

On behalf of the people of Devon and Cornwall and the Isles of Scilly, I will Act (individually and jointly), Commission, Scrutinise and Campaign to deliver this Plan. Unlike many other Offices of the Police & Crime Commissioner (OPCC's) my office works in a co-productive way with Devon and Cornwall Police, our wider partners and the third sector. This was initiated under my predecessor and proved to be particularly successful in countering the Government's funding allocation proposals. Going forward my office will work with Devon & Cornwall Police to enable a fit for purpose estate, improved technology, better victim care, and a range of other programmes.

The Police and Crime Plan 2016-2020

It is my intention that my Police and Crime Plan will have two core strands of activity, which I will consult on across the summer.



A. Keeping People Safe

The Goal: To provide safe communities - where the police, partners and society work together to tackle crime and antisocial behaviour and to protect vulnerable people.

The Approach: We will work with public services, the third sector and the public to understand issues and solve problems. We will seek to identify and fill gaps that affect public safety in our communities – and be driven by evidence in deciding our priorities. We will support others to act and challenge inaction where needed.

The Plan: I believe that our work to keep communities safe should be based around six key elements of what will help to make the public safe within that community. Many of the actions that need to be taken will help contribute to more than one of these overarching components.



I want to continue and strengthen work in the following areas and will be working actively with the Chief Constable, partners and the public to:

- Prioritise the full range of **safeguarding services** – to ensure we protect the most vulnerable people in our society from harm
- Encourage **increased reporting of ‘hidden crimes’ such as domestic abuse, sexual violence, hate crime and modern slavery** and better support people who come forward to report
- Ensure we **invest in support services for victims of crime and vulnerable people and innovate to find new ways to support victims** – in particular in areas such as domestic abuse, child abuse, mental ill health and substance misuse – building on the innovative work of the Victim Care Unit over the past year
- Improve the criminal justice system - **improving timeliness and quality in the CJS and better supporting victims and witnesses within the court system.**
- Make it **easier for people to contact the police service and/or report crime** – building confidence, expanding online services and sustaining the good progress seen on 101 performance in April and May 2016
- Provide a **true wrap around support service for victims of crime** within policing and the wider CJS –thinking about the ‘person’ first not the ‘process’
- Modernise and **improve our approach to volunteering** - to ensure we have the right opportunities, support structures and culture in place to support communities
- Shift the focus to **prevention of crime and harm** – to increase local resilience and divert people from crime
- Deliver the required national capacity and capability levels to ensure people in Devon and Cornwall and the Isles of Scilly are well protected – in areas like firearms, organised crime and counter terrorism (**Strategic Policing Requirement**) and invest locally in an enhanced firearms capacity

New action is also required and I will work with the Chief Constable, partners and the public to launch work in the following areas:

- Find better ways to **link policing back to the local community** some of whom tell me they feel ‘abandoned’ – this will include
 - o reviewing how we can use the existing police estate more effectively
 - o working better with partners to build local opportunities
 - o better communication – we need to ensure the public understand what is prioritised and why and to engage them in decisions
 - o refocusing some existing OPCC staff time - creating a series of OPCC link officers
- Take a radical **new approach to managing offenders** so we can reduce re-offending –looking to invest in upstream and downstream partner services to deliver enhanced capacity and innovative solutions
- Champion and support early intervention as a way of preventing crime – identifying effective means of **early intervention** and implementing new approaches based on recognised need.
- Develop a new PCC Commissioning Plan setting out my approach to commissioning services across the peninsula – as part of this work I will explore how we can increase certainty of funding streams for the third sector and streamline our commissioning model

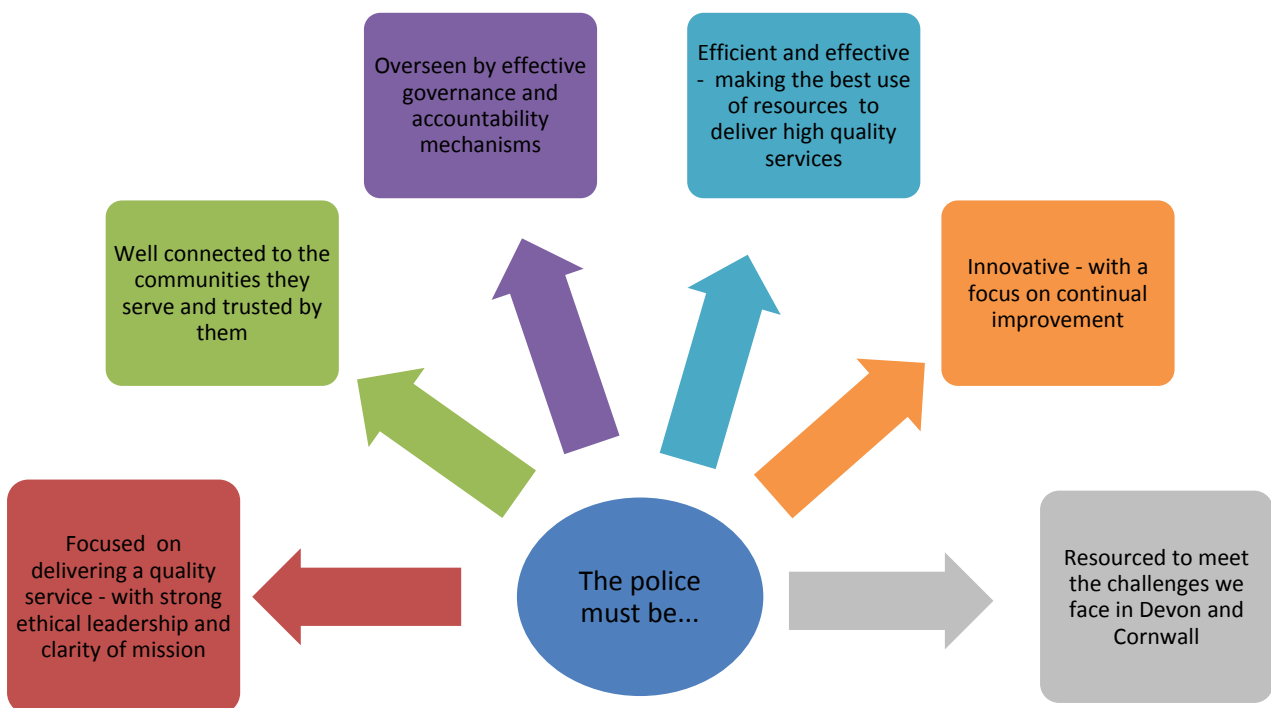
- Create a clear **Police and Fire Services Collaboration Programme** in Devon & Cornwall, working with fire to join up our services at the operational level – boosting resilience and reinforcing our local connection.
- Work to **improve public safety on our streets** in particular working with partners and the public on issues like ASB and the evening and night time economy which matter greatly to the public even if they are not always a policing matter.
- Work with businesses, the public and partners to **develop a Business Crime Strategy and a Cyber Crime Strategy** – which have prevention at their heart and identify the roles that the public sector, private sector and individuals can play.
- Support others to act through a new **targeted investment fund and safe communities toolkit to help communities** fill gaps that affect their safety. The new OPCC link officer will play a key role – along with local third sector partners – to help drive forward the work in this area.

B. Getting the Best Out of the Police

The Goal: To provide a high quality and well connected police service - making the best use of technology, our people our estate and available funding. We will strive to increase efficiency and effectiveness so that we can maximise funds for front line services.

The Approach: We will be open to all collaboration and improvement opportunities and will think innovatively about policing. We expect partners to play their part - we will support them to do so but will challenge inaction. We welcome scrutiny of our work. .

The Plan: Work to get the best out of the police will be focused on six key elements of what will help to make the public safe within that community. Many of the actions that need to be taken will help contribute to more than one of these overarching components.



Actions in the following areas will be prioritised through the Plan:

- **Strategic Alliance with Dorset** – we will complete our change programme and move to ‘business as usual’ delivering a minimum of £12M savings across the 3 counties
- **A new Future Technology Programme** - bringing innovation, expertise and funding together so we can strongly invest in modern technology and deliver cutting edge systems
- **Collaborate with local partners** – expanding our work with fire, other blue light services and local councils – to integrate services and make best use of our respective skills and resources. This includes innovative ambitions on offender pathways and support services – investing upstream and downstream to reduce future burdens on policing
- **Seek additional funding for Devon and Cornwall Police** – working with Government to ensure we get a funding deal that reflects rurality and tourism as well as other work to generate more funds – for example by developing surplus real estate for market.
- **Changing policing services to provide a greater focus on victims and timeliness** –we must think about the person not the process and aim to ‘do today’s policing today’
- Explore what role the PCC should take in complaints relating to policing services – in view of expected legislative changes through the Policing and Crime Bill which will enable PCCs to take a more active
- Publish a **formal scrutiny programme** for each financial year and improve how we provide performance information to the public on policing services.

Strategic indicators for the Plan

Traditionally policing plans have tended to focus on police targets and on measures that are perpetual. I am keen to move beyond this approach and focus upon measures that present a broader sense of success and wellbeing. Those measures could be found within existing police performance metrics, in data help by partners or third party systems or could require brand new measures to be set up. During the consultation process I want to work with partners and experts to develop a series of robust and meaningful indicators that can help us to identify progress but also to understand gaps in service and emerging problems over the 4 year period.

I am particularly interested in exploring and understanding how we can examine these issues through the lens of victim/offender/location and to understand how we can consider measures in a more localised context. For example, possible measures I am keen to explore include:

Keeping people safe

- The number of victims, levels of repeat victimisation, victim satisfaction and crime type
- The number of offenders, their reoffending levels and crime type
- Crime levels in geographic areas and public feelings of safety

Getting the best out of the police

- Public confidence levels in policing
- Public satisfaction when dealing with the police

- Survey data from those working within our policing service
- Effective use of resources

Plan Consultation Process

A detailed programme of consultation will take place over July and August. We will be holding a number of events across Devon and Cornwall and the Isles of Scilly – with events taking place in every policing sector. In addition there will be opportunities for people to submit written responses and to complete an online survey on the key issues in the plan.

The programme of activity which is being finalised includes:

- partnership workshops
- policing roundtables
- meetings with local elected members
- street surveys
- public engagement events (including 'Meet Your PCC events')
- dedicated focus groups with members of the public
- partnership meetings.

The full schedule of events will be provided to Panel members and I would urge you to attend events where you can and to publicise them within your community. I welcome your input and your support as I build my Police and Crime Plan for the next four years.

Contact for further information

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20 June 2016

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Police and Crime Panel Meeting
1 July 2016
Report of the Police and Crime Commissioner

UPDATE REPORT ON THE ESTATES PROGRAMME

As part of her commitment to better connect the Police with local communities, the Police and Crime Commissioner (PCC) is now reviewing how the police estate should be planned. The PCC wishes to engage with the police, partners and the public to understand how physical locations can be effective in enabling police operations but also connecting the police to the public and local partners. Over the next 6 months, an operational review of police bases is to be undertaken and this will identify Force priorities. It is anticipated that a revision to the estate strategy will follow at the close of 2016, leading to the production of a new Estate programme.

Therefore, the further re-provisioning of police stations has been placed on hold for the moment. A presentation took place in May to inform the new PCC of the estate challenges and opportunities. The PCC is visiting all stations involved in the re-provisioning proposals to talk to the staff, police officers and the local community, which will inform her understanding of the local impact and how future access by the public can be improved.

However, this review will not impede essential urgent decisions from being made in the meantime. In particular, the PCC is awaiting information on estate requirements in Exeter to enable her to make a decision on how to accommodate policing functions currently located within Heavitree Police Station. Other estates activity includes:

- ❖ The Terms of Reference for a review of the Estate Strategy for Middlemoor HQ are under development for consideration by the Force and OPCC. This work will then be used to update the Middlemoor regeneration programme. The review will consider partnership work with fire, estate opportunities through the Alliance with Dorset and the impact of future regional working in the police. This work is expected to be completed in July 2016.
- ❖ The Barnstaple police station alterations and refurbishment has been tendered. This project is required as the lease for the West Pilton base is due to end in 2017. A review of fleet is being undertaken as parking for operational vehicles at Barnstaple is tight.
- ❖ The Liskeard Tri-service hub project with Cornwall Council, Cornwall Fire & SW Ambulance is unlikely to receive One Public Estate grant funding and therefore alternative proposals are currently under consideration.
- ❖ The business case for the Camborne police station refurbishment and relocation of operational functions based at Treswithian, is on hold due to emerging interdependencies with the Strategic Alliance review of Custody provision in

Cornwall. Essential welfare improvements at Camborne are currently under consideration.

- ❖ The Plympton workshop relocation to Plymouth City Council Prince Rock depot facility is considered unviable. A partnering relocation with Devon Somerset Fire & Rescue Service and Plymouth City Council is being explored. The potential to improve accommodation at Crownhill will be reassessed.
- ❖ The Strategic Alliance review of estate functions has seen further meetings take place to gather information and consider options and progress is being made towards production of a full business case. We are considering options for Cabinet Office grant funding to explore a Place Partnership model (which is a special property vehicle that delivers estate services). The business case will report in November 2016.
- ❖ The sale of part of the Middlemoor site to Morrisons is ongoing and is the subject of legal negotiations which are currently expected to report in July 2016.
- ❖ Work is on-going with local partners to explore how the development of surplus sites can be used for commercial projects or local housing developments for sale.

Contact for further information

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17 June 2016

Estate Strategy Programme

Project	Estimated Year of commencement	Estimated Duration of delivery	Work required	Current Status
Barnstaple West Pilton Offices	2015 - 16	3 Years	Lease surrender and relocations of function to existing North Devon estate.	Reviewing tender and value engineering savings. Relocations of Ops to Barnstaple P.S. Dogs to South Molton P.S Anticipated Nov/Dec 2016. Silver room to Braunton P.S.
Bovey Tracey Police Office	2015 - 16	1 Year	Lease surrender & relocation to existing Newton Abbot estate	Closed - Completed
Callington Police Station	2015 - 16	1 Year	Provision of Community Base co-located with Town Council	Community base opened May 2016
Dartmouth Police Station	2015 - 16	2 Years	Provision of Community Base with a partner being investigated.	Progressing accommodation options. Relocation to Fire station anticipated Autumn 2016.
Exeter Multi Agency Services Hub (Rosemoor Court re-provision)	2015 - 16	1 Year	Lease surrender. Relocating to DCC County Hall and existing Exeter estate	Closed - Completed
Exeter Leased unit.	2015 - 16	1 Year	Lease surrender and relocating to existing Exeter estate	Closed - Completed
Liskeard Police Station	2015 - 16	3 Years	Provision of replacement Police Station	Progressing a potential co-location/habitation with Cornwall Fire & Rescue Service and South West Ambulance Trust.
OPCC Office move	2015 - 16	1 year	Lease surrender and relocating to Headquarters estate	Fit-out work advanced completing July with relocation in August 2016.
Plympton Vehicle Workshop	2015 - 16	2 Years	Co-location with public sector partners	Reviewing options with Devon & Somerset Fire Rescue and Plymouth City Council.
St Blazey Police Station	2015 - 16	1 Year	Police Station sale and provision of Community Base co-located with Town Council	Progressing the sale, anticipated completion Summer 2016.

Torpoint Police Station	2015 - 16	1 Year	Provision of Community Base	Progressing potential partnership accommodation options. Anticipated relocation Autumn 2016
Beacon Park Road	2016 - 17	1 Year	Police Station Closure and relocation to existing Plymouth estate	Closed - Completed
Braunton Police Station	2016 - 17	1 Year	Police Station sale and provision of Community Base co-located with Town council	Progressing the sale, anticipated completion Summer 2016.
Camborne Traffic Centre	2016 - 17	2 Years	Options including relocation to existing Cornwall estate and potential partnership co-location.	There is an interdependency with the review of custody facilities. Considering options to improve welfare. Potential Vehicle workshop service co-habitation with Cornwall Fire service.
Crediton Police Station	2016 - 17	2 Years	Provision of Neighbourhood Team base	Exploring the Council lead community hub project as potential accommodation.
Dawlish Shop front	2016 - 17	1 Year	Lease surrender and relocation to Teignmouth station	To be closed Spring 2016.
Holsworthy Police Station	2016 - 17	1 Year	Provision of Neighbourhood Team Base	Proposing a Neighbourhood base at the Life Skills Centre
Ilfracombe Police Station	2016 - 17	2 Years	Provision of replacement Police Station	Commenced reviewing potential options for co-location with the Devon & Somerset Fire & Rescue.
Redruth Police Station	2016-17	1 year	Lease surrender and provision of Community Base	Relocation of Community base achieved at Redruth Town Council. Disposal of leased property nearing completion
Seaton Police Station	2016 - 17	1 Year	Lease surrender and potential provision of Community Base	Outline scoping commenced.
Torrington Police Station	2016 - 17	1 Year	Provision of a Community Base	Proposed Community base at the council offices
Truro Shop front, Lemon Street	2016 - 17	1 Year	Lease surrender, partnership co-location and relocation to Truro Station	Progressing the potential co-location with Cornwall council. Relocation anticipated October 2016

Exeter, Heavitree Road Police Station	2017 - 18	1 Year	Provision of Neighbourhood Team Base following South side development of Middlemoor and relocation of staff.	Dependency with the Middlemoor South side development of Police new estate
Exmouth Police Station	2017 - 18	2 Years	Provision of replacement Police Station	
Looe Police Station	2017 - 18	2 Years	Provision of Neighbourhood Team Base	Business case in preparation
Plymouth Property Store	2017 - 18	3 Years	Lease surrenders and provision of new central Store	Business case in preparation
St Ives Police Station	2017 - 18	1 Year	Provision of Community Base	
Wadebridge Police Station	2017 - 18	1 Year	Provision of Neighbourhood Team Base. Reviewing possible co-location at Fire station site.	Options being explored.
Bude Police Station	2018 - 19	1 Year	Provision of Neighbourhood Team Base	
Helston Police Station	2018 - 19	2 Years	Provision of Neighbourhood Team Base	
Okehampton Police Station	2018 - 19	2 Years	Provision of Neighbourhood Team Base	
Launceston Police Station	2019 - 20	3 Years	Provision of replacement Police Station	Dependency with the review of Custody provision in Cornwall.
Ivybridge Police Station	2019 - 20	2 Years	Provision of replacement Police Station	
Plympton Police Station	2019 - 20	2 Years	Provision of Neighbourhood Team	

Useful Terms:

A Neighbourhood Team Base will provide:

- A locker room for the Neighbourhood Team (sometimes a shared space with partners)
- Access to welfare facilities including a toilet, a shower and a meals room / food preparation area (often shared space with partners)
- A small quiet room / informal interview space (sometimes a shared space with partners)
- An office (sized dependent on use) that has IT provision enabling access to the Force network which is generally a secure area for exclusive police use
- A designated car parking space for an operational vehicle (sometimes two)

Where possible, these facilities will be co-located in a public sector partnership building.

The Neighbourhood Team will deploy from the base.

A Community Base; is much smaller in size and it will provide:

- A small office, that may have IT provision enabling access to the Force network. This space will have exclusive possession where possible, but sometimes it will be located in open plan when co-located with other public sector partners.
- Access to toilet facilities and a kitchenette area
- A car parking space for an operational vehicle will be provided where possible, but that is not always achievable depending upon the options available.

Where possible, these facilities will be co-located in a public sector partnership building. They are designed to be a “drop in facility” and as such locker, shower and a quiet room are not provided because it is not expected that the officers will use this as their main base.



Police and Crime Panel Meeting 1 July 2016

REPORT OF THE POLICE AND CRIME COMMISSIONER ON THE STRATEGIC ALLIANCE

This report presents a further update to the Police and Crime Panel on the current position of the Strategic Alliance work with Devon and Cornwall Police.

1. BACKGROUND

- 1.1 The strategic outline case for a strategic alliance between Dorset Police and Devon and Cornwall Police was approved in June 2014.
- 1.2 As part of the strategic outline case there was a commitment to develop detailed business cases (DBC's) for those areas in scope for the Alliance by March 2016.
- 1.3 The design and implementation phase commenced in August 2014 with the setting up of a dedicated Programme Team and appropriate governance structure.
- 1.4 Prior to any DBC's being submitted detailed overarching strategies were agreed including a people strategy, ICT convergence strategy, financial strategy and communication strategy.
- 1.5 The signing of the overarching Section 22A collaboration agreement took place in March 2015 after all the strategies were in place.
- 1.6 Key facts
 - **£396 million:** combined budgets of Devon & Cornwall Police and Dorset Police.
 - **2.43 million:** people living within the 3 counties covered by the Alliance.
 - **£145 million:** combined budget of the business areas within the remit of the Alliance.
 - **£12 million:** value of combined annual savings targeted by 2018.

2. CURRENT POSITION

- 2.1 Twenty two DBC's have now been approved by the Alliance Executive Board for numerous operational and support functions. A further nine DBC's are due to be submitted for approval between June and December 2016. The DBC for Command and Control/Public Contact DBC is due in April 2017.
- 2.2 In terms of implementation, seven Business Areas were live and operating as Alliance Departments with a further 10 going live throughout 2016/17.

Live Alliance Departments include:

- Ops Support Command
- Integrated Offender Management
- Automatic Number Plate Recognition (ANPR)
- Dogs
- Finance
- Admin Services

- Audit Insurance and Strategic Risk

- 2.3 Six departments actually went live on 1 April 2016. Go Live packs assisted with the transition and feedback has been good. Staff are utilising workarounds as IT solutions come on board. Initial Post Implementation reviews are being scheduled with these departments.
- 2.4 The next business areas to 'go live' are Prevention Department and Information Management Phase 1 which will both take place in June.
- 2.5 In line with the agreed Management of Change process, most staff have been redeployed into other roles with limited voluntary and compulsory redundancies.
- 2.6 With the introduction of a single Finance Department both Forces are operating from a single Agresso Finance and HR system and a joint Finance policy has been agreed. A joint force insurance policy has also been introduced which is the first in the country across any collaborations.

3. OVERALL PROGRAMME SAVINGS TO DATE

- 3.1 The Strategic Alliance Programme is seeking to deliver a minimum of £12million annual savings
- 3.2 Changes that will deliver £1.716m savings have been implemented.

	£m
Savings implemented	1.716
Implementation variance to DBC (Less)/More	(0.173)

- 3.2 The variance of £0.173m implemented savings compared to the approved DBC arises from an agreed retention of one Chief Inspector for 12 months in Ops Command (£0.073m) and a revision to the structure of the Finance Department that was approved as part of the DBC.
- 3.3 Other non-cashable benefits are tracked as part of the programme in line with the benefit strategy agreed as part of the programme:-



4. SUMMARY

- 4.1 The focus for the programme has moved from design into implementation with cashable savings now being achieved through the introduction of the first tranche of single Alliance Departments on 1 April 2016.
- 4.2 Delivery of the remainder of the DBC's as well as implementation of those already approved will be the key delivery requirements for the remainder of the year.

5. FUTURE BRIEFING

- 5.1 It would be helpful to understand how Panel members wish to be kept updated on Alliance developments going forward. Some options would be:
- standing item report at each Panel meeting;
 - bespoke briefing session with senior programme team
 - opportunity to visit a 'live' Alliance Department
 - joint Alliance briefing meeting with Dorset Police and Crime Panel members.

Contact for further information

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**Police and Crime Panel Meeting
01 July 2016
Report of the Police and Crime Commissioner**

POLICE AND CRIME COMMISSIONER'S PERFORMANCE REPORT

1. Introduction

The Performance Management framework used to monitor police performance against the existing police and crime plan from the previous Commissioner is currently being reviewed. The new framework will need to reflect the focus of the early draft of the Police & Crime Plan. This report will therefore provide a brief narrative overview of existing police performance. It will then focus largely on describing the new approaches to performance management, in particular how police performance will be monitored, developing plans to ensure effective scrutiny in key areas of delivery and performance and how it is proposed that local police performance will be communicated more effectively to the public.

2. The PCC's assessment of current performance

Total reported crime has reduced by 5% in Devon and Cornwall against a national position of 8% increase in the last 12 months. The latest reported public confidence data indicates that the public of Devon & Cornwall has the highest rate of confidence in the police nationally.

The Force has the third lowest rate of offending which is now 45 offences per 1000 population.

The main driver of performance improvement is the continuing good performance across the spectrum of acquisitive crime, particularly in relation to serious acquisitive crime (burglary and vehicle offences).

- Devon & Cornwall is ranked the 2nd lowest for domestic burglary and ranked the 3rd lowest for vehicle crime.
- Overall the Force continues to have the 2nd lowest rate of theft nationally.
- Reductions in all other theft offences (13%), public order offences (8%), shoplifting (12%), and criminal damage (7%) have also contributed to the good performance.

There has been increases in violence against the person (9%) in Devon & Cornwall but these are considerably less than the rate of increase for England and Wales (27%)

- Violence with injury has increased by 7% in Devon and Cornwall compared with a national increase of 15%.
- A re-focus regarding the recording of offences under the Dangerous Dog Act (1991) has contributed to increases in violence with injury offences.

- Offending rates in both categories of violent crime remain below the national average in Devon and Cornwall.

For sexual offences, the number of recorded offences in Devon & Cornwall continue to increase (13%) although the rate of increase is less than that seen nationally (29%). For this crime type we are around the national average.

The two key performance challenges remain increasing the involvement of the public in the policing mission and improvements to the 101 Service. An update on the Citizens in Policing Strategy is provided under a separate item on this agenda.

The 101 service has delivered significant performance improvements over the last three months

- average call answer times for non-urgent 101 calls reduced from a peak of over 10 minutes in February to less than two and a half minutes in April rising to 3 minutes and 50 seconds in May.
- The percentage of calls answered within 10 minutes has been in the region of 90% for the last two months.

This has been achieved through the realisation of changes initiated over a year ago as well as more recent interventions including:

- A significant recruitment programme to fill vacancies within the call centre
- An increase in the effectiveness of call triage at the first point of contact
- A focus on increasing the use of alternative channels of communication (e-mail for example)
- The transfer of a large part of the crime recording function out of the call centre
- Publication of direct dial contact numbers for frequently used departments on the website
- A reduction in the amount of research undertaken by call handlers
- Reviews undertaken by Dorset police and BT

Performance in June has dipped due to operational constraints involved in the installation of the new telephony platform. We will be watching performance closely and would expect to see this dip reverse now installation is complete. This platform is now live in both Call Centres and will provide opportunities for further modernisation in the next few months.

Finally a new resource management tool is being introduced that will allow resource requirement to be more closely matched to demand.

However, despite these improvements performance remains fragile and we expect that the improved levels will not be sustained over the peak summer period.

3. The PCC's approach to Police Performance Management

The Commissioner is keen to ensure that Police Performance has greater meaning to the public and that local relevant performance measures are readily available to the public of Devon and Cornwall. To support this a map-based web page is being developed that will provide key local information that will describe both the public's experience of crime and anti-social behaviour and how police activity is affecting public perception and fear of crime.

In addition a limited suite of strategic performance measures are being developed to enable the Commissioner to monitor performance against the priorities contained in the Police and Crime Plan. This is covered in a separate report to this meeting on the development of the Police and Crime Plan. The aim is to present these in a way that is more accessible.

4. The PCC's Scrutiny of Police Performance

The Commissioner has identified two main challenges with the previous Performance & Accountability Board (PAB) approach to Police Performance scrutiny. Firstly despite considerable effort by the office, it was not possible to encourage significant numbers of the public or their representatives to attend the meetings. Secondly the content tended to be both superficial and repetitious.

The current proposal is to replace the PAB meetings with more detailed and issue specific scrutiny meetings is being discussed with the Chief Constable. We propose that issues will be selected by reference to a broad range of performance indicators and publications from Her Majesty's Inspectorate, the Independent Police Complaints Commission or other statutory partners. Where appropriate a review will be undertaken and a report co-produced with the police or other partners to support the meeting. The outcomes from the meeting will be summarised on the website and the potential to include other data or interviews is being explored.

The first of these meetings is planned for 23rd June and will focus on safeguarding, specifically considering the several reports and recommendations provided by HMIC in this area over the last 6 months.

It is intended to adopt a similar methodology to examine the issues of modern slavery, female genital mutilation and people trafficking at a further future meeting. Police and Crime Panel members will be invited to attend and engage in the process. We would welcome your thoughts on how we can best engage Panel members in this work and in our performance management work more generally.

5. Future reporting to the Police & Crime Panel

Future reports to the Police and Crime Panel will include a report containing the strategic outcomes against the Police and Crime Plan plus a narrative that will describe any scrutiny activity undertaken including links to any relevant reports.

Contact for further information

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Report prepared 16 June 2016

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Police and Crime Panel Meeting
1 July 2016
Report of the Police and Crime Commissioner

POLICE AND CRIME COMMISSIONER'S UPDATE REPORT

Since taking up office on 12th May 2016 I have been working intensely with my team, the Chief Constable and wider partners to begin to shape my priorities and focus for my term of office. I have met with a wide range of stakeholders and partners (with more planned over the coming months) and held a number of public events to talk to the people of Devon and Cornwall about policing issues.

Work on the development of my Police and Crime Plan has been a major feature of our work over the past month – and I will shortly begin consulting on my initial thoughts for the Plan. I want to encourage members of the public and community groups to get involved in that consultation process, as well as partner organisations and statutory agencies. It is vital that we have a broad conversation about our work going forward.

I wanted to draw your attention to a number of matters, which I would be happy to expand upon if helpful to Panel members.

1. Policy developments

Collaboration with Fire- I intend to make a sustained effort over my term of office to work closer with local fire services to enable greater efficiency and effectiveness across all blue light services. I want to seek deep operational integration with both local fire and rescue services and will consider all integration proposals that will help to keep our communities safe and to promote efficiency in policing services. In particular, where pilots have been proven to be successful I will be looking to support a wider roll-out. I have already had a number of positive discussions with fire colleagues across the peninsula and we all intend to continue this positive dialogue over the coming weeks.

Volunteering – Like my predecessor I am wholly committed to finding ways to ensure that people play their part in helping to keep our communities safe. I am continuing the investment programme initiated by my predecessor and will be looking to work much more closely with local communities to understand their policing issues and needs through establishing a series of OPCC link officers. These additional responsibilities will be taken on by existing staff (not new posts).

Victims and witnesses – since taking office I have spent time with the Victim Care Unit staff and have met a number of the organisations providing support through the network to victims of crime. I am hugely impressed by what I have seen and I intend to work closely with the Chief Constable and wider partners to further enhance services as we move forward. I am particularly keen to ensure we provide good support to witnesses throughout the CJS.

ICT investment - I have approved a programme of work at the regional level to aid the development of our local requirements for the new Emergency Services Communications Programme, investing over £990,000 from Devon and Cornwall to support this work. This new initiative will nationally link up all blue light communications systems and has huge potential to improve service delivery at the local level. Our geography is challenging when it comes to mobile communications and it is important that we devote proper resources to helping to shape the products upon which we will all depend.

Child Sexual Abuse The Ministry of Justice's Victim Care Grant for 2016/17 included £139,000 to provide additional practical and emotional support for child sexual exploitation and child sexual abuse. On 24th May the OPCC launched a call for grant bids locally and we received 14 bids with a total value exceeding £555,000. Final decisions regarding the allocation of this grant are currently being made and successful applicants will be notified by the end of June 2016. I met with Children's Commissioner recently to discuss innovative ways of working nationally to support victims who are children and want to work actively with local and national partners to drive forward progress.

Single Remand Court Pilot Work to establish a Centralised Virtual Remand Court across Devon and Cornwall is well underway with an anticipated go-live date of 3 October 2016. Being developed by a multi-agency team and with the PCC as the Local Criminal Justice Board sponsor, the aim is to hold a single dedicated court sitting in a Magistrates Court in Devon & Cornwall hearing all remand hearings by video. This is part of our broader work to improve efficiency in the criminal justice system and access to justice. Defendants appearing by video will be held in police custody at a custody centre and will appear via video-link at the daily designated remand court. Following recent tests in Devon, the project is now in the final phase of development work.

2. Legislative developments

Policing and Crime Bill The Policing and Crime Bill has now progressed to the House of Lords. First Reading took place on 14 June. Second reading - the general debate on all aspects of the Bill – has not been scheduled. We are anticipating Royal Assent towards the end of 2016.

The Bill includes a number of key policy developments, including fire collaboration, police complaints reform and volunteering and wider use of police powers. The Opposition have been seeking amendments to the Bill in a range of areas – recently this includes changes regarding inquests following the Hillsborough inquest. Recent debates focused on hunt saboteurs may also feature more strongly in the Lords, as might opposition to fire proposals.

Investigatory Powers Bill The Investigatory Powers Bill has progressed to the House of Lords. First Reading took place on 8 June. The Second reading is scheduled for 27 June. The Bill remains contentious in terms of civil liberties issues.

Online Safety Bill This Bill, was introduced into the House of Lords, contains a number of provisions to promote online safety. The Bill includes powers to require information to be provided about online safety by internet service providers and mobile phone operators and requirements to make provision for parents to be educated about online safety. The Bill has received its First Reading.

3. National Police Reform Programme

A national programme of reform has been launched which will gather momentum over the coming months. This fundamental piece of work will shape policing structures

nationally, locally and regionally is being led jointly by PCCs and Chief Constables through a newly established Police Reform and Transformation Board. The Board has been tasked with building a clear vision for policing services and will be supported in its work through the administration of a significant investment pot from the Home Office (the Police Transformation Fund).

The two areas of work that are currently the focus of attention are a review of specialist capabilities in policing and enhancing digital policing services. The Specialist Capabilities Review will explore future national requirements across a range of specialist services, ranging from counter terrorism, serious and organised crime, dogs and roads policing. This work is at a relatively early stage but is expected to advance quite rapidly over the summer months. An update on national activity will be provided to PCCs in early July.

Contact for further information

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17 June 2016

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Police and Crime Panel Meeting

1st July 2016

Report of the Chief Executive of the Office of Police and Crime Commissioner

COMPLAINTS AGAINST THE POLICE AND CRIME COMMISSIONER RECEIVED UNDER THE POLICE REFORM AND SOCIAL RESPONSIBILITY ACT 2011

1. The number of complaints received and handled since the PCC's election on 12th May 2016 are shown below at Table 1.
2. No formal complaints against the Police and Crime Commissioner were received during the period of 12th May – 15th June 2016.
3. Issues related to election expenses for the 2015 General Election have been referred to the Independent Police Complaints Commission (IPCC) as a 'serious conduct matter' not a 'complaint'. An update on that matter is set out below.
 - On 13th May the OPCC CEO, on delegated authority from the Police and Crime Panel referred the Commissioner, Alison Hernandez, to the IPCC with regard to allegations concerning election expenses for the 2015 General Election.
 - 48 items of correspondence had been received by the OPCC about the Commissioner's position given the allegations relating to the 2015 General Election. The vast majority of these were sent within the first week.
 - On 27th May 2016 the Commissioner attended an extraordinary meeting of the Police and Crime Panel for members to consider the discharge of the functions of the Police and Crime Commissioner under Devon and Cornwall Police and Crime Panel Rules of Procedure. At that meeting the Panel unanimously concluded that the Commissioner was able to discharge her functions.

Table 1

Dates	Complaints received	Number of Complaint recorded	Number of Complaints unrecorded	Total	Complaints forwarded to IPCC by the OPCC
12 May – 15 June 2016	0	0	0	0	0
			Grand total	0	0

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Chief Executive

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Report updated: 15th June 2016

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